



DEPARTMENT OF HEALTH & HUMAN SERVICES

**Public Health Service
Food and Drug Administration**

m.3.1.20
San Francisco District
1431 Harbor Bay Parkway
Alameda, CA 94502-7070
Telephone: 510/337-6700

Via Federal Express

Our Reference: 29-40255
March 31, 2000

Donald J. Carty, Chief Executive Officer
American Airlines, Inc.
4200 Amon Carter Boulevard
Fort Worth, Texas 76155

WARNING LETTER

Dear Mr. Carty:

On February 10, 2000, Food and Drug Administration Investigators Lorna F. Jones and James D. Romero conducted an inspection of your airline service area and watering point located at the San Francisco International Airport. Your operations at this site are in serious violation of the federal regulations for interstate conveyance sanitation, found in Title 21, Code of Federal Regulations Part 1250 (21 CFR 1250), and section 361 of the Public Health Service Act. As a result of these inspectional findings, this facility has been classified as "Provisional."

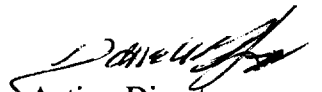
The investigators observed inadequate back-flow prevention on a potable water line hose which is used to fill lavatory service trucks. The hose connected to the potable water line has its ends stored directly on the airfield cement. A lavatory service truck was not identified and its lavatory service hose was uncapped.

This letter is not intended to be an all-inclusive list of deficiencies at your airline support facility and it is your responsibility to ensure adherence to each requirement of the regulations. You should assure that all American Airlines facilities are in compliance with the regulations.

At the conclusion of the inspection, Investigators Jones and Romero issued the Form FDA 483, Inspectional Observations, to Dave Horn and Robert Quinn, Ramp Supervisors, and discussed it with them. Investigator Jones also discussed the findings by telephone on March 22 with Timothy Rodel, Station

Manager, American Airlines. A copy of the FDA 483 is enclosed for your information. Failure to take prompt corrective action may result in appropriate regulatory action, such as injunction, without further notice. You should notify this office within fifteen (15) working days of receipt of this letter of the specific steps you have taken to correct the violations, including an explanation of preventive measures taken to preclude recurrence of similar violations. If corrective action cannot be completed within fifteen (15) working days, cite the reason for the delay and the time by which the corrections will be completed. Your response should be sent to Suzanne Schenck, Compliance Officer, at the above address.

Sincerely yours,


Acting Director
San Francisco District

Enclosures: FDA-483

cc: Timothy Rodel, Station Manager
American Airlines, Inc.
San Francisco International Airport
San Francisco, CA 94128